

Creating an Alert in athenaPractice (Centricity) EHR

Ensure timely and appropriate immunization orders and administration

Keeping track of patient immunization requirements is an important aspect in the delivery of ongoing patient care. Alerts based on patient age, immunization history, time since previous immunization, and risk factors help streamline care and reduce the burden on providers to keep track of recommended immunization requirements. This is especially helpful to ensure patients complete all doses in an immunization series. In athenaPractice (Centricity) EHR, these are called **Alerts**.

Benefits of Alerts

Automated **Alerts** reduce the need to manually check records to assess patient immunization needs, and help ensure that patients receive appropriate and timely immunizations according to the Centers for Disease Control and Prevention (CDC) recommendations.

Considerations:

- **Alerts** for immunizations are automatically created when an immunization is added to the electronic health record (EHR) immunization schedule. The **Alert** will trigger based upon immunization history
- An immunization administered by another practice or in the pharmacy may not have been documented in the EHR; an **Alert** could be triggered for an immunization the patient has already received. Maintaining updated immunization history for patients will minimize duplication
- User privileges to create **Alerts** may be limited to select users with specific security privileges or subject to practice business policies

If you have further technical questions, consult your internal or external EHR support resources.

This guide provides a high-level overview of how to create an Alert within athenaPractice (Centricity) EHR. This overview is designed to provide guidance for you, your practice EHR champion, or IT staff.

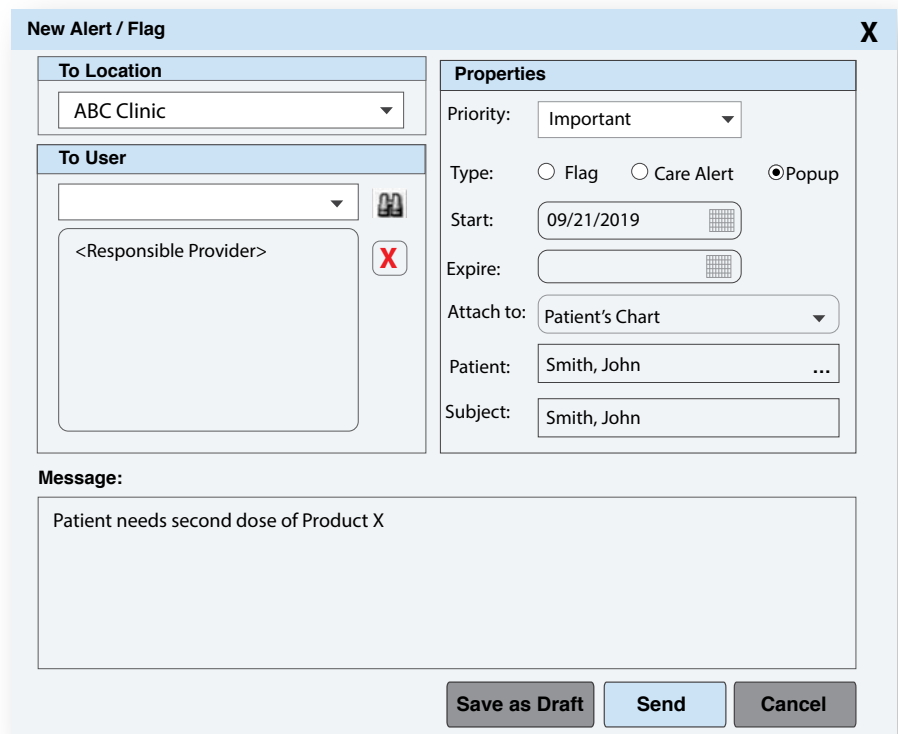
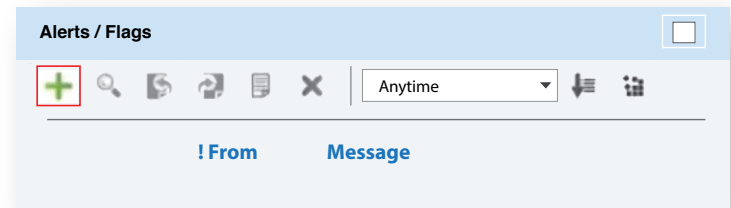
Please note that this guide was created based upon athenaPractice (Centricity) EHR version 18. Screens and features may change as new software versions are released.

This guide is for informational purposes only and is not intended to replace detailed instructions provided to you by your internal or external EHR support resources. The information in this guide is subject to change without notice. GSK makes no claims or warranties about the applicability or appropriateness of this information.

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To create Alerts

- From within a patient's chart, click the **Green Plus Sign** in the **Alerts/Flags** section to add a new alert
- In the **New Alert/Flag** window, set the **Priority** to **Important**
- Set the **Type** to **Popup** so that it appears any time the patient's chart is opened
- Add the appropriate message to the **Message** section (ie, if the immunization requires multiple doses, you can record this here)
- Click **Send** to save the **Alert** to the patient's chart



Note: **Alerts** do not automatically display in patient charts. It is recommended that a list be created to identify those patients who are due for a second dose of Product X. **Alerts** can be manually added to appropriate charts, based on the list.

Such a list can be created by using **Inquiries** in athenaPractice (Centricity) EHR to look for patients who have received Product X.

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