

Recall Reports for series completion

Helping ensure patients receive all doses in an immunization series

When providers have patients who have been prescribed an immunization with multiple doses in a series, they may encounter situations where patients may be delayed in receiving or have not received the subsequent doses in the series, due to varying reasons and, therefore, not complete their recommended dosing regimen. To help ensure patients receive all the required doses, it is paramount for providers to act to have the patient return for the remaining dose(s).

Benefits of Recall Reports for immunization series completion

Patient Lists, called **Recall Reports** in Cerner EHR, are a useful tool to identify patients who have a gap-in-care according to clinical guidelines. They may help improve quality health care, such as by increasing immunization rates. **Recall Reports** can also be helpful in identifying patients who have not completed all required doses in an immunization series.

Considerations:

- The number of patients appearing on a **Recall Report** may be impacted by the clinical data available in the EHR; for example, if an immunization was administered by another provider or in the pharmacy, it may not have been recorded in the EHR and patients will be included in the **Recall Report**, indicating they need additional doses
- The **Recall Report** criteria should consider active patients only (not deceased or inactive as determined by the practice)
- User privileges to configure and run **Recall Reports** may be limited to select users with specific security privileges or subject to practice business policies

If you have further technical questions, consult your internal or external EHR support resources.

This guide provides a high-level overview of how to create a Recall Report for an immunization series completion within Cerner EHR. This overview is designed to provide guidance for you, your practice's EHR champion, or IT staff.

Please note that this guide was created based upon Cerner EHR version 2018. Screens and features may change as new software versions are released.

This guide is for informational purposes only and is not intended to replace detailed instructions provided to you by your internal or external EHR support resources. The information in this guide is subject to change without notice. GSK makes no claims or warranties about the applicability or appropriateness of this information.

Create a Recall Report for series completion of an immunization

A **Recall Report** in Cerner EHR is a report that identifies all patients meeting certain criteria. Available criteria can include diagnosis, current and prior medications, immunizations, and other clinical or patient demographic information.

The **Recall Report** may be created in Cerner EHR to identify patients who have a deficiency in their immunization schedule; for example, not completing a multi-dose series.

Create a Recall Report for an immunization

Configuration of a **Recall Report** is typically managed by the health system IT staff, the practice manager, or the practice EHR champion. When making an IT request to set up the report using **Discern Analytics**, consider including the following information to ensure that the report is appropriately configured:

- Clinical and demographic criteria; for example, can include:
 - Only active patients
 - Specific age range, such as greater than 50
 - Patients with only dose 1 of Product X and the date of the immunization
- Runtime variable options:
 - Specific date ranges
 - Specific providers
- When to run:
 - On demand
 - On a schedule
- Action to take based on the resulting **Recall Report**:
 - Create patient letter
 - Send tasks to clinical staff or messages to clerical staff

Creating a Recall Report for GSK immunizations in Cerner EHR



Current Selections Patients with Product X Deficiency

Fields	Values
Product X Imm	Date

Patients - 1,322

Last Name	MI	First Name		Product X Date Dose 1	Product X Date Dose 2	Date	Status	
Jones	...	TestPt		Yes	07/15/2019	No	...	Due
Lincoln	...	TestPt		Yes	03/01/2019	No	...	Due
Smith	...	TestPt		Yes	01/18/2019	No	...	Due
Truman	...	TestPt		Yes	12/09/2019	No	...	Due
Washington	...	TestPt		Yes	02/12/2019	No	...	Due

- This is an example of what a **Recall Report** for an immunization might look like

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