

Manually adding a new GSK product to Allscripts Practice Fusion EHR



Adding a new GSK medication or vaccine, using a custom med, in Allscripts Practice Fusion EHR

Today, virtually all prescriptions are written in the electronic health record (EHR) system. For a prescription to be written for a new medication or vaccine, it must be available for selection in the EHR product list. All EHRs have a process to periodically update the product list using a file provided by the EHR vendor. The process and interval at which these updates are provided vary by EHR system. The update process may not be instantaneous.

EHR vendors license the product list from compendia publishers. It takes time for EHR vendors to distribute product list updates to their providers. After a medication or vaccine launches, some EHRs may not have new products listed for as many as 6 months.

To give providers the ability to write prescriptions for a new GSK product prior to the product list being updated by the EHR vendor, a request can be submitted to the practice's EHR support staff for it to be manually added as a custom med for an individual patient.

Benefits of manually adding a product

Providers can gain immediate access to prescribe new GSK products, and have an ability to document prescriptions and orders in the patient record.

This guide provides a high-level overview of how to add a new GSK medication or vaccine to the Allscripts Practice Fusion EHR for prescribing prior to it being available in the product list. The overview is meant to provide guidance for you, your practice's EHR champion, or IT staff.

Please note that this guide was created based upon Allscripts Practice Fusion EHR version 3.7. Screens and features may change as new software versions are released.

This guide is for informational purposes only and is not intended to replace detailed instructions provided to you by your external or internal EHR support resources. The information in this guide is subject to change without notice. GSK makes no claims or warranties about the applicability or appropriateness of this information.

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Considerations when manually adding new GSK products:

- Manually added medications and vaccines may have missing information such as important drug interaction and allergy information
- Manually added medications and vaccines cannot be transmitted electronically to a pharmacy (ie, e-prescription). These prescriptions must be printed in the office and given to the patient to take to the pharmacy, or phoned in to the pharmacy
- There may be local business rules in place which prevent the manual addition of a medication or vaccine in the EHR product list
- User privileges to manually update a product list may be limited to select users with specific security privileges or subject to practice business policies. Updates to the product file are typically managed by the local IT tech support staff at Allscripts Practice Fusion EHR practices

If you have further technical questions, consult your internal or external EHR support resources.

Adding a custom med

Allscripts Practice Fusion EHR does not support the ability to add, update, or delete medications from the database. However, the ability to write in a one-time use prescription is supported.

A write-in prescription is referred to as a **Custom Med** in Allscripts Practice Fusion EHR. Each time a medication that is not in the database is ordered as a **Custom Med Rx**, it must be re-entered.

Prescribing a Custom Med in Allscripts Practice Fusion EHR

- From within an Encounter or from the **Chart Summary**, in the **Medications** section, select **Record** (or the plus sign)
- Enter the new Product in the **Search for medications** field
- Select **Add Custom Med for** the new product

The screenshot shows a search interface with a blue header bar containing the text "Medication > Record medication" and a close button (X). Below the header is a search input field containing the text "Product X" and a magnifying glass icon. Below the search field, the results display "No results were found" and a button labeled "Add custom med for 'Product X'".

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- Select the **"Dispense as written"** checkbox to ensure the product is accurately dispensed

Orders > Order #XXXXXX

Product X

ASSOCIATED DIAGNOSIS¹
Search patient diagnoses

SIG *
Enter shorthand

Enter a sig for this medication

DISPENSE * UNIT * DAYS SUPPLY *
1 (one) vial Search

REFILLS * Refill as needed Dispense as written
0

MAX DAILY DOSE¹

SCRIPT DATE * EARLIEST FILL DATE *
09/25/2019 09/25/2019

NOTE TO PHARMACY
Add notes for the pharmacy

INTERNAL RX COMMENT¹
Add comments

[Patient education materials](#)

¹ For internal use only; not included in the printed or electronic prescription

Delete Back Next

Orders > Order #XXXXXX

Summary

Product X
Enter a sig for this prescription

DISPENSE	REFILLS
1 (one) vial	0

SCRIPT DATE
09/25/2019

Brand medically necessary (dispense as written)

\$ Unknown - No active or valid coverage

SUPERVISING PROVIDER²
Not applicable

PRESCRIBING FACILITY
Sample Family Practice

PATIENT

Delete Back Print Rx

- Custom medications cannot be ePrescribed and are not saved as a frequently prescribed medication in Allscripts Practice Fusion EHR

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