

Creating an Alert in NextGen EHR

Ensure timely and appropriate immunization orders and administration

Keeping track of patient immunization requirements is an important aspect in the delivery of ongoing patient care. Alerts based on patient age, immunization history, time since previous immunization, and risk factors help streamline care and reduce the burden on providers to keep track of recommended immunization requirements. This is especially helpful to ensure patients complete all doses in an immunization series. In NextGen EHR, these are called **Alerts**.

Benefits of Alerts

Automated **Alerts** reduce the need to manually check records to assess patient immunization needs, and help ensure that patients receive appropriate and timely immunizations according to the Centers for Disease Control and Prevention (CDC) recommendations.

Considerations:

- **Alerts** for immunizations are **not** automatically created when an immunization is added to the electronic health record (EHR) immunization schedule, must be created for each new immunization. The **Alert** will trigger based upon immunization history
- An immunization administered by another practice or in the pharmacy may not have been documented in the EHR; an **Alert** could be triggered for an immunization the patient has already received. Maintaining updated immunization history for patients will minimize duplication
- User privileges to create **Alerts** may be limited to select users with specific security privileges or subject to practice business policies

If you have further technical questions, consult your internal or external EHR support resources.

This guide provides a high-level overview of how to create an Alert within the NextGen EHR. This overview is designed to provide guidance for you, your practice EHR champion, or IT staff.

Please note that this guide was created based upon NextGen EHR version 5.8 UD3. Screens and features may change as new software versions are released.

This guide is for informational purposes only and is not intended to replace detailed instructions provided to you by your internal or external EHR support resources. The information in this guide is subject to change without notice. GSK makes no claims or warranties about the applicability or appropriateness of this information.

Creating an Alert for GSK immunizations in NextGen EHR



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The NextGen EHR provides computerized **Alerts** as part of an overall **Clinical Decision Support (CDS) system**, which enables providers and staff to access diagnosis and patient-specific information that is accurately filtered and presented at appropriate times. These **Alerts** can increase quality of care and enhance patient outcomes while improving efficiency, cost-benefit, and provider and patient satisfaction.

Alerts are a key tool for identifying and addressing immunization needs of the clinic's patient population. **Alerts** provide a simple mechanism to notify staff to the current status and recommended immunization needs of appropriate patients.

In NextGen EHR, there are 2 ways to create **Alerts**. The first method, using a **Recall Plan**, is available in NextGen EHR version 5.8 UD3 or higher. The second method is by using **Manual Alert**, which is available in all versions of NextGen EHR.

To create an Alert based on a Recall Plan:

- Create a **Report** based upon appropriate criteria
- Add patients from the **Report** to a **Recall Plan** by clicking the **Recall** icon



- The **Recall Plan Maintenance** window displays

Recall Plan Maintenance [X]

Available
Adult Immunization Required

Return Date
[Date Picker]

Recall Plans
Product X Immunization due
Well Woman
Adult Annual Exam

Event
Adult Established Patient

Resource
[Dropdown]

Location
[Dropdown]

Note
[Text Area]

OK Cancel

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- Select the appropriate **Recall Plan**
- Verify the return date, event type, etc
- Select **OK** to associate the recall plan with all patients on the **Report**
- The recall is visible in the **Alerts** section of the patient chart

Weight: 124.00 lb (56.25 Kg) Alerts 1 Allergies 2 Problems 3 Diagnoses 1/8 Medications 14 Appointments 0 Lab Results ▲

Pref. Language:
Patient Portals:
Enc. Insurance
Orders | H Summ
Patient Alerts

EHR (0) PM (1)

Type	Alert	Comment
Active Recall Plans	1.1 Month Follow Up- Adult Due 07/20/2021	

UnFlag UnFlag & Close Add/Edit Remove Close

NOTES:

- Optionally, the **Recall Plan** configuration enables the ability for recall messages to be automatically printed or sent to the patient's NextGen EHR portal if the practice is using a portal
- **Recall Plans** must be configured separately in **File Maintenance** before they can be selected in **Recall Plan Maintenance**

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To create a Manual Alert:

- Create a **Report** listing all patients meeting specific criteria. **Alerts** can be added manually to each patient chart
- Navigate to each patient's chart
- From the banner, Select **Alerts**
- Select an **Alerts** template, and click **Edit Report**

Alerts [X]

Pregnant No Yes

The alerts displayed apply to the latest encounter. In order to add new alerts, the most recent encounter should be unlocked

Abuse
 Active addiction
 Active Tuberculosis
 Adult protective serves alert
 Ambulance transit required
 Bed-ridden
 Dead
 Dialysis Patient
 Discharged from practice/provider
 Do not resuscitate
 Hard of hearing, left ear
 Hard of hearing, right ear

History of alcohol abuse
 History of drug addiction
 History of fainting
 History of fainting with phlebotomy
 Immunization due
 Interpreter required
 Legally blind
 Medicare Care Management Performance patient
 Medication management
 Mute

No blood /blood products
 No blood pressure right arm
 No blood pressure left arm
 No information to family
 No sexual information sharing except with patient
 Palliative care
 Patient has expired
 Patient refused NextMD Patient Portal
 Patient 's NextMD account locked

Research participant:
 Spouse estranged
 Terminally Ill
 Urine screen prior to medication prescription
 Wheelchair required
 Work restrictions:

Other

Suicide/Homicide Risk !

Date	Instrument	Severity	Completed By

Additional Comments:

Patient may be candidate for alternative Allergan product.

Save & Close Cancel

- Add the appropriate **Alert Message** to the template; for example, “Immunization due”
- Select **Save and Close**
- **Alerts** display within the patient chart

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